

Panasonic NS-700 Get ICD Group Name for CID Telquest Tech Support

If you want to see the Name of the ICD Group from which the call came into on your LCD.

Note:

The Caller ID Name and Number will not appear at the same time.

You will need to press the INFO button by the LCD area to see the Caller ID Name and Number.

Name the ICD Groups

1. Click Here...

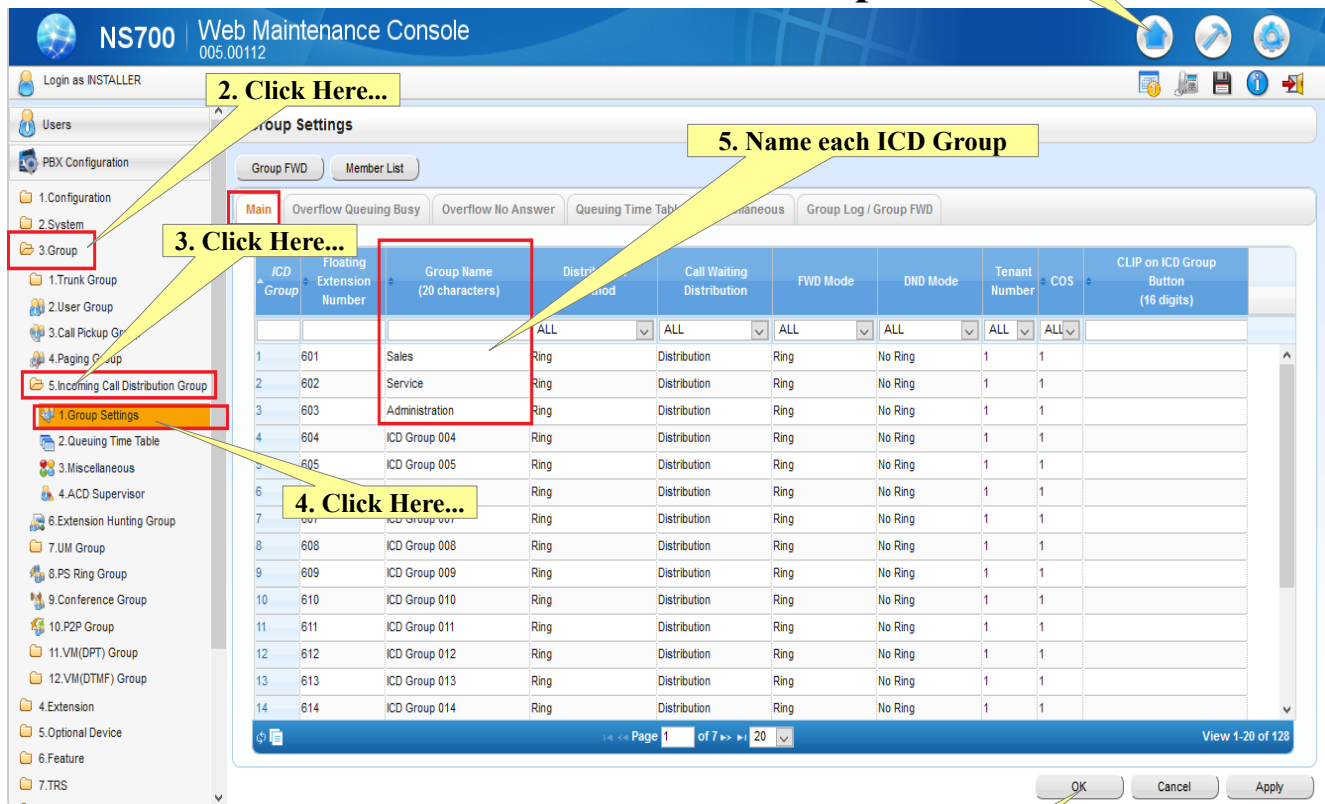
2. Click Here...

3. Click Here...

5. Name each ICD Group

4. Click Here...

6. Click Here...



1. Click Here...

2. Click Here...

3. Click Here...

4. Click Here...

5. Name each ICD Group

6. Click Here...

ICD Group	Floating Extension Number	Group Name (20 characters)	Distribution	Call Waiting Distribution	FWD Mode	DND Mode	Tenant Number	COS	CLIP on ICD Group Button (16 digits)
1	601	Sales	Ring	Distribution	Ring	No Ring	1	1	
2	602	Service	Ring	Distribution	Ring	No Ring	1	1	
3	603	Administration	Ring	Distribution	Ring	No Ring	1	1	
4	604	ICD Group 004	Ring	Distribution	Ring	No Ring	1	1	
5	605	ICD Group 005	Ring	Distribution	Ring	No Ring	1	1	
6	606	ICD Group 006	Ring	Distribution	Ring	No Ring	1	1	
7	607	ICD Group 007	Ring	Distribution	Ring	No Ring	1	1	
8	608	ICD Group 008	Ring	Distribution	Ring	No Ring	1	1	
9	609	ICD Group 009	Ring	Distribution	Ring	No Ring	1	1	
10	610	ICD Group 010	Ring	Distribution	Ring	No Ring	1	1	
11	611	ICD Group 011	Ring	Distribution	Ring	No Ring	1	1	
12	612	ICD Group 012	Ring	Distribution	Ring	No Ring	1	1	
13	613	ICD Group 013	Ring	Distribution	Ring	No Ring	1	1	
14	614	ICD Group 014	Ring	Distribution	Ring	No Ring	1	1	

Set extensions to show ICD Group Name on incoming calls

1. Click Here...

2. Click Here...

3. Click Here...

4. Click Here...

5. Click Here...

6. Do this...

7. Click Here...

Set all extensions as shown below in red...

No.	Extension Number	Extension Name (20 characters)	Display Language	Incoming Call Display	Automatic LCD Switch when Start Talking	Key Pad Tone	Automatic Answer for CO Call
1	101	Receptionist	Language1	CO Line Name	Enable	On	Disable
2	102		Language1	Caller ID Name	Enable	On	Disable
	103		Language1	Caller ID Name	Enable	On	Disable
5	105		Language1	Caller ID Name	Enable	On	Disable
6	106		Language1	Caller ID Name	Enable	On	Disable
7	107		Language1	Caller ID Name	Enable	On	Disable
8	108		Language1	Caller ID Name	Enable	On	Disable
9	109		Language1	Caller ID Name	Enable	On	Disable
10	110		Language1	Caller ID Name	Enable	On	Disable
11	111		Language1	Caller ID Name	Enable	On	Disable
12	112		Language1	Caller ID Name	Enable	On	Disable
13	113		Language1	Caller ID Name	Enable	On	Disable
14	114		Language1	Caller ID Name	Enable	On	Disable
15	115		Language1	Caller ID Name	Enable	On	Disable

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OK Cancel Apply

If you want to have a button(s) on the phone that will Flash Green when a call comes into an ICD Group.

I suggest that you use at least 2 buttons (or more).

When a call comes into an ICD Group, the CO Line will flash red and the ICD Group Button will flash green.

When you answer an ICD Group call, the CO Line will turn steady red and the ICD Group Button will turn steady green.

If you only have 1 ICD Group Button and another call comes in, you will NOT receive any type of INDICATION.

So, please have at least 2 ICD Group Buttons, 3 may be better if it is a busy system.

1. Click Here...

2. Click Here...

3. Click Here...

4. Set like this...

Key Location	Type	Parameter Selection	Extension Number	Extension Name	Dial (Max. 32 digits)	Label Name (Max. 12 characters)	Optional Parameter (or Ringing Tone Number)
ALL	ALL	ALL					ALL
1	Single CO	1 :				01	Ring Tone Type
2	Single CO	2 :				02	Ring Tone Type
3	Single CO	3 :				03	Ring Tone Type
4	Single CO	4 :				04	Ring Tone Type
5	Single CO	5 :				05	Ring Tone Type
6	Single CO	6 :				06	Ring Tone Type
7	Not Stored					07	
8	Single CO	8 :				08	Ring Tone Type
9	Not Stored					09	
10	Single CO	10 :				10	Ring Tone Type
11	ICD Group		602	Service		11	Ring Tone Type
12	ICD Group		602	Service		12	Ring Tone Type
13	Single CO	13 :				13	Ring Tone Type
14	Single CO	14 :				14	Ring Tone Type

See below for steps...

In the example below, I have selected Button 11 to be an ICD Group button.

Step assigns the button to ICD Group 602 (Service)

Flexible

Extension Number

Copy to

Available Key

Key Location

1

2

3

4

5

6

7

8

9

10

11

Not Stored

Loop CO

Single CO

Group CO

DSS

One-touch

ICD Group

Message Waiting

FWD/DND (Both)

FWD/DND (External)

FWD/DND (Internal)

Group Fwd (Both)

Group Fwd (External)

Group Fwd (Internal)

Account

Conference

Terminate

EFA

Call Park

Call Log

ICD Group

2. Click Here...

1. Click Here...

3. Click Here...
Then enter the
ICD Group Number

4. This will fill in
Automatically

Parameter Selection	Extension Number	Extension Name
ALL		
1:		
2:		
3:		
4:		
5:		
6:		
8:		
10:		
	602	Service